





Community Action Partnership Strategic Plan 2015-2020



Vision: *Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.*

Mission: *Empower economically disadvantaged individuals and families, including newly arriving refugees, to achieve their highest level of self-sufficiency and well-being.*

County of San Diego Strategic Initiative	County of San Diego Audacious Vision	County of San Diego Enterprise-Wide Goal	Community Action Partnership Goal
Healthy Families 	Every resident has the opportunity to make positive choices that reduce preventable deaths	Strengthen the local food system and support the availability of healthy foods, nutrition education and nutrition assistance for those who need it	Expand opportunities for low-income individuals, families and communities, to access healthy and affordable food options
	San Diego County has fully optimized its health and social service delivery system to make it an industry leader in efficiency, integration and innovation	Promote the implementation of a service delivery system that is sensitive to those individuals who have been affected by traumatic circumstances	Increase capacity in low-income communities to meet the needs of the high-risk/high-need populations that reside there
Safe Communities 	All San Diego youth are protected from crime, neglect and abuse	Strengthen our prevention and enforcement strategies to protect our youth from crime, neglect and abuse	Provide opportunities for low-income youth and their families to engage in activities that support safety and well-being.
	Make San Diego the safest urban county in the nation	Expand data-driven crime prevention strategies and utilize current technologies to reduce crime at the local and regional level	Provide community level support to local law enforcement and other stakeholders to improve safety outcomes
Sustainable Environments 	All residents engage in community life and civic activities	Create and promote diverse opportunities for residents to exercise their right to be civically engaged and in finding solutions to current and future challenges	Increase the number of low-income residents engaged in activities that improve the health, safety and well-being of their communities
	San Diego is a vibrant region with planning, development, infrastructure and services that strengthen the local economy	Provide and promote services that increase consumer and business confidence	Expand economic enhancement opportunities in low-income communities
Operational Excellence 	San Diego is the best managed county in the nation	Maintain fiscal stability to align services to available resources	Improve financial and programmatic reporting to ensure CAP services are meeting performance objectives
	San Diego County is the best in the nation for providing exceptional customer service	Strengthen our customer-service culture to ensure a positive customer experience	Ensure CAP staff and contracted programs provide excellent customer service to low-income communities and the providers that serve them
	San Diego County is the best place to work in the nation	Develop, maintain and attract a skilled adaptable and diverse workforce by providing opportunities for our employees to feel valued, engaged and trusted	Encourage CAP staff to engage in opportunities for professional growth, including training and participation in community collaboratives

For more information on *Live Well San Diego* please visit LiveWellSanDiego.org

Community Action Partnership Program Portfolio FY 16-17



Program	Description	Provider(s)
Family Self-Sufficiency Services	Emergency services, access to benefits, employment case management and support, financial literacy and nutrition education for very low-income families provided in an effort to help them 1) stabilize and 2) move towards their highest level of self-sufficiency.	<ul style="list-style-type: none"> • Home Start, Inc. (Central & East) • Interfaith Community Services (North Inland and North Coastal) • SAY San Diego (North Central) • South Bay Community Services (South)
Resident Leadership Academy	<p>Support of regional RLA efforts through the RLA Council, a quarterly convening of RLA practitioners, as well as ongoing technical assistance and training for RLA facilitators.</p> <p>During FY 16-17, CAP will also support the facilitation of 3 RLAs for refugee community members in East and Central Region.</p>	<ul style="list-style-type: none"> • Community Health Improvement Partners (CHIP)
Alternative Dispute Resolution	Free mediation services for community members provided in an effort to resolve conflict at the lowest level possible.	<ul style="list-style-type: none"> • North County Lifeline (North Coastal and North Inland) • National Conflict Resolution Center (Central, North Central, East and South)
Earned Income Tax Credit	<p>Co-leadership of the local EITC Coalition with the United Way and IRS, including joint funding of an EITC Coordinator position with the United Way.</p> <p>Note FSS providers also support these efforts by serving as VITA sites throughout the year.</p>	<ul style="list-style-type: none"> • Dreams for Change
Live Well San Diego Exchange	Targeted training to at-risk populations regarding conflict management and collaborative communication.	<ul style="list-style-type: none"> • National Conflict Resolution Center
Keep Em' Safe	Child passenger safety training and distribution of car seats to low-income families.	<ul style="list-style-type: none"> • Pacific Safety Center
Walk N' Roll	Training and technical assistance to community members interested in engaging in issues related to pedestrian and bicycle safety in their neighborhoods.	<ul style="list-style-type: none"> • Circulate San Diego
Youth Self-Sufficiency	Social services for youth and families provided at O'Farrell School through a partnership with SAY San Diego and the San Diego Unified School District.	<ul style="list-style-type: none"> • SAY San Diego
Project MOST	Training and technical assistance to small, minority owned businesses in Southeast and Mid-City San Diego.	<ul style="list-style-type: none"> • RISE San Diego
Connect2Careers	Job readiness training and paid externships for socially and economically disadvantaged youth.	<ul style="list-style-type: none"> • San Diego Workforce Partnership
Gang Prevention and Community Response	Services to support community efforts to address the negative impacts of gangs in low-income neighborhoods.	<ul style="list-style-type: none"> • TBD – procurement underway
Refugee Employment Services	Employment activities for newly arriving refugee families to help them exit public assistance quickly.	<ul style="list-style-type: none"> • Public Consulting Group • ResCare
Vocational English as a Second Language	ESL targeting immediate employment in the U.S., as well as support to upgrade to higher paying jobs.	<ul style="list-style-type: none"> • International Rescue Committee

For more information on San Diego County's Community Action Partnership please visit http://www.sandiegocounty.gov/hhsa/programs/sd/community_action_partnership/